**MEETING SUMMARY**

**October 19, 2017, 3 p.m. ET**

**Best Practices Task Group**

**ATTENDEES**

**Committee Members:** Paul Reiter (Chair), Noel Brewer, Mary Gerend, Melissa Gilkey, Jasmin Tiro, Greg Zimet

**Staff:** Jennifer Sienko (ACS),

**DISCUSSION**

1. **February Meeting Planning: Session 1—Social Media and Vaccine Confidence**

* *Format*
  + 75 minute session
  + 3 talks (15 minutes each) and remaining time for discussion
* *Confirmed Speakers*
  + Adam Dunn, PhD (recorded presentation)
  + Colleen Nguyen, MPH
  + Eve Dube, PhD
* *Moderator: TBD*

1. **February Meeting Planning: Session 2—Engaging Healthcare Providers**

* *Top Gaps from Manuscript*
  1. How to encourage providers to attend in-clinic quality improvement interventions (e.g., AFIX)
  2. How to intervene with the entire medical team (e.g., physicians, mid-level providers, nurses, and front office staff)
* *Confirmed Speakers*
* Rebecca Perkins, MD
* Kristin Oliver, MD
* Amanda Dempsey, PhD
* *Moderator:* Melissa Gilkey, PhD

1. **February Meeting Planning: Session 3—Intervention Approaches that Work Best**

* *Top Gaps from Manuscript*
  1. What is the impact of connecting immunization information systems to electronic health records and exchanging data bi-directionally
  2. What are effective system-level changes in large health systems and hospitals
  3. What are best practices for health insurers and plans
  4. What is the impact of quality standards (e.g., HEDIS)
* *Potential Speakers*
  + Peter Szilagyi, MD OR Cynthia Rand, MD
  + ISD speaker identified by Greg Yoder (Merck)
  + Marcie Fisher-Born
* *Moderator:* Jasmin Tiro, PhD
* *Discussion*
  + Paul will reach out to Peter first and if he is not available invite Cynthia.
  + Greg Yoder represents Merck on the HPV Roundtable. Merck has done work with several IDS systems and could either speak or recommend someone to speak on the evidence-based interventions IDS use to increase HPV vaccination.
  + Marcie Fisher-Borne might be a better fit in this session. Jennifer will connect Paul and Marcie to discuss the two sessions and where her work with the ACS VACs team best fits.
  + The group discussed the idea of having someone outside of the HPV vaccination “world” come talk about evidence-based strategies that work for them that we could adapt. The question is one of, “Where can we borrow QI ideas?”
    - Health Insurers – what works?
    - Process management and/or identifying intervention points (Laura Wood has done some elegant process mapping around how they deliver the HPV vaccine).
    - Behavioral Economics - reframe reminder/recall as a “nudge.”
  + If the group cannot field an entire session on System-level approaches, some of the time could be used to talk about specific tools such as those on the HPV IQ website.

**FOLLOW-UP ITEMS AND ACTION STEPS**

• **Paul** will invite the speakers discussed during the call and begin developing a list of internal candidates for the healthcare provider interventions session.

* **Jennifer** will check who has accepted the emailed “Save the Date.”
* **Jennifer** will send Paul the Health Net case study and the names of Roundtable members who could serve as presenters for the healthcare provider interventions session.
* **Jennifer** will connect Paul and Jamie if appropriate.
* The **next task group** **call** is scheduled for November 16th at 3 p.m. ET.